# **Graduate Certificate: Conflict Process**

COLLEGE OF EDUCATION AND HUMAN DEVELOPMENT

Learn more about the graduate certificate in Conflict Process.

### **About the Certificate**

The graduate certificate in Conflict Process is designed for the professional who works regularly with conflict management and dispute resolution in their profession. Students learn the causes and dynamics of conflict, as well as the variety of approaches for managing conflict. Four required courses focus on conflict theory and practice in organizational, group and community contexts. The program's strong emphasis on integration of theory and practice develops students' knowledge and skills.

Time Limit for Certificate Completion: 2 years, although the certificate is designed to be completed within a year

Campus Location: Center City (TUCC), with classes offered in the evening and on weekends

Full-Time/Part-Time Status: The graduate certificate can be completed on a part-time basis. NOTE: International students may not be eligible to apply for a student visa based on admission to the certificate program. Please contact the Office of Enrollment Management for more information.

## **Admission Requirements and Deadlines**

### **Application Deadline:**

Applications are accepted for the Fall and Spring terms and are reviewed on a rolling basis.

APPLY ONLINE to this certificate program.

#### Letters of Reference:

Number Required: 2

From Whom: Letters of recommendation should be obtained to provide insight regarding the applicant's academic competence. References from college/university faculty are recommended.

Bachelor's Degree in Discipline/Related Discipline: A bachelor's degree is required. A minimum undergraduate GPA of 3.0 is expected.

Transcripts: Official undergraduate and graduate transcripts from all accredited institutions attended and/or from which credit was earned must be submitted.

International applicants must also submit an official document, including a course-by-course evaluation conducted by a NACES-accredited organization, that validates completion and conferral of a degree, diploma and/or certificate. While not required, international applicants are encouraged to submit transcript(s) to World Education Services (WES) for evaluation

Statement of Goals: Outline your interest in seeking a graduate certificate with a specific focus on the career to which you aspire, your interests, and your academic and job-related experiences that are relevant to the program.

### **Standardized Test Scores:**

Applicants who earned their baccalaureate degree from an institution where the language of instruction was other than English, with the exception of those who subsequently earned a master's degree at a U.S. institution, must report scores for a standardized test of English that meet these minimums:

TOEFL iBT: 79IELTS Academic: 6.5PTE Academic: 53

Resume: Current resume required.

## **Certificate Requirements**

Number of Credits Required to Complete the Certificate: 12

Required Courses:

Code	Title	Credit Hours
AOD 5402	Negotiating Conflict	3
AOD 5516	Negotiation Processes	3
AOD 5518	Third-Party Conflict Intervention	3

Total Credit Hours		1	2
	or AOD 5533	Team Development	
	AOD 5524	Sociocultural Dynamics	3

GPA Required to be Awarded the Certificate: 3.0 minimum

## **Contacts**

## **Certificate Program Web Address:**

https://www.temple.edu/academics/degree-programs/conflict-process-certificate-graduate-ed-cnfp-grad

## **Department Information:**

Dept. of Policy, Organizational and Leadership Studies College of Education and Human Development 1301 Cecil B. Moore Avenue Philadelphia, PA 19122-6091 educate@temple.edu 215-204-0999

## **Submission Address for Application Materials:**

https://apply.temple.edu/CEHD

## **Department Contacts:**

Admissions:
Office of Enrollment Management educate@temple.edu
215-204-0999