

# Graduate Student Services

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Numerous resources are available to graduate students at Temple University to enhance their educational and personal experiences. Chief among these are:

- Career Center
- Disability Resources and Services
- Military and Veteran Services Center
- Student Health and Wellness
- Student Success Center

## Career Center

<https://careercenter.temple.edu/>

220 Mitten Hall

1913 N. Broad Street

Philadelphia, PA 19122

[careercenter@temple.edu](mailto:careercenter@temple.edu)

215-204-7981

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

The Career Center at Temple University is a central resource that empowers students and alumni through comprehensive career development services. Every Temple graduate student can own their future through both in-person and online career services. Expert advice on preparing a resume, writing a cover letter, and networking is available. Graduate students can also meet with career coaches to receive the tools and guidance to explore their career options, build their professional brand, gain experience, and make their path for lifelong career success.

## Disability Resources and Services

<https://disabilityresources.temple.edu/>

Howard Gittis Student Center South

1755 N. 13th Street, Room 420

Philadelphia, PA 19122

[drs@temple.edu](mailto:drs@temple.edu)

215-204-1280

Fax: 215-204-6794

Open Monday–Friday, 8:30 a.m.–5:00p.m.

Appointments should be made in advance with a staff member.

Temple University is committed to the full inclusion of students with a disability in all programs and services. The goal is to build a learning community wherein people with diverse abilities are valued and included in all facets of life at the University.

Disability Resources and Services (DRS), a free and confidential service, facilitates access and accommodations on an individualized basis and provides opportunities for students with a disability to grow and develop. Students who connect with DRS include those with physical, visual, hearing and speech disabilities; health, mental health and autism spectrum conditions; attention deficits; brain injuries; and learning disabilities. Many student veterans, student athletes, honors students and international students who have a disability connect with DRS.

Dedicated, knowledgeable DRS staff meet with graduate students to determine eligibility for accommodations and discuss strategies for educational success. DRS develops programs and workshops to support student retention and provides training and awareness about access and inclusion to the entire University community.

All graduate students in need of such services should contact DRS on Main Campus to register, although services are available at all Temple University campuses. Each campus has an identified DRS liaison to aid the graduate student in accessing these services:

- Academic accommodations, including:
  - Alternate format materials
  - Note-taking support
  - Sign language interpreters and CART services
  - Testing accommodations
- Accessible housing
- Assistive technology

- Career development
- Intake assessment
- Mentoring and leadership development opportunities
- Scholarships

## Military and Veteran Services Center

<https://veterans.temple.edu/>  
601 Conwell Hall  
1801 N. Broad Street  
Philadelphia, PA 19122  
mvsc@temple.edu  
215-204-8387

A *covered individual* is any individual who is entitled to educational assistance under chapter 31, Vocational Rehabilitation and Employment, or chapter 33, Post-9/11 GI Bill® benefits.

Newly admitted or currently enrolled students seeking to use their veteran education benefits toward tuition and fees for the first time should begin by contacting the VA at 1-888-442-4551 or visit VA.GOV for eligibility information.

Prior to enrolling at Temple University, students using Tuition Assistance should discuss the educational plan with their Educational Services Officer (ESO) or the counselor within the military service.

The Military and Veteran Services Center (MVSC) serves as a centralized resource for prospective and currently enrolled military-affiliated students seeking guidance and assistance regarding admissions to Temple, GI Bill® benefits, Temple's certification process, access to support services, and event coordination. Additionally, the shared physical space serves as a dedicated space for student-veterans.

The primary mission of the Military and Veterans Services Center is to provide, facilitate or coordinate programs, events and services for military-affiliated students. Military-affiliated students are defined as student veterans, military service members and their family members (spouse and/or child).

## Priority Registration (PA Act 46)

Pennsylvania Act 46 of 2014 requires public institutions of higher education in Pennsylvania to provide veteran students, as defined in the Act, with preference in course scheduling. Active duty US servicemembers and veterans are eligible to register on the first day of priority registration, regardless of the number of earned credits.

Non-compliance may be reported to the Pennsylvania Department of Education by submitting the Higher Education Student Complaint form found at [www.education.pa.gov](http://www.education.pa.gov).

Eligible students will receive an email with their priority registration date, time and a special registration PIN. Eligible students who are on Academic Warning or Probation must meet with an academic advisor prior to registration to have the PIN updated to allow registration on the first day of priority registration.

## Residency Status (PA Act 11)

Pennsylvania Act 11 mandates Temple University to charge the in-state tuition rate to out-of-state students living in Pennsylvania and using their GI Bill® benefits under chapters 30, 31, 33, 35 and sections 1606 and 1607. Eligible students will have their student account adjusted to reflect the in-state tuition rate. Temple will also review the financial aid package and make any necessary adjustments based on the in-state tuition rate.

**Note: GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government web site at <https://www.benefits.va.gov/gibill/>.**

## Veteran Education Benefit Certification Process

Servicemembers or veterans may enroll as full-time or part-time students; however, education benefits are based on enrollment status. For newly admitted students or first-time using education benefits, please follow these steps to declare benefit use via GIBenefits in TUportal:

1. Obtain the Certificate of Eligibility or eBenefits summary (one-time only).
2. Access GIBenefits in TUportal.
3. Submit Servicemember/Dependent information (one-time only).
4. Register for courses.
5. Declare to use your benefits for the registered term.
6. Upload your certificate of eligibility or eBenefits information (one-time only).

For students receiving Chapter 31/Vocational Rehabilitation benefits, Form VA-1905 will be sent to the Office of the University Registrar by the VA counselor in lieu of Certificate of Eligibility.

Information regarding additional services available for servicemembers and veterans can be found on the Military and Veteran Services Center website.

## Student Health and Wellness

### Student Health Fee

As part of the University Services Fee, all students are charged each term during the academic year to help subsidize the basic diagnostic and treatment services provided by healthcare providers at two campuses. Some services are not covered by the Student Health Fee, including, for example, dispensed medications, orthopedic supplies and immunizations. Extensive laboratory testing is available at Main Campus, but only office laboratory tests are performed at the Health Sciences Center campus.

### Student Health Services

<https://studenthealth.temple.edu/>

Main: 215-204-7500

1700 N. Broad Street, Fourth Floor

Philadelphia, PA 19121

Health Sciences Center (HSC): 215-707-4088

3340 N. Broad St., Suite 322

Philadelphia, PA 19140

StudentHealth@temple.edu

Mark Denys, Director

MDenys@temple.edu

215-204-7391

#### Main

*Open* Monday–Tuesday, 8:30 a.m.–5:00 p.m.; Wednesday, 10:00 a.m.–5:00 p.m.; Thursday, 8:30 a.m.–5:00 p.m.; Friday, 8:00 a.m.–5:00 p.m.;

Saturday, 10:00 a.m.–2:00 p.m.

*Closed* Sunday and daily between 11:15 a.m. and 12:15 p.m.

#### HSC

*Open* Monday–Tuesday, 8:00 a.m.–4:30 p.m.; Wednesday, 10:00 a.m.–4:30 p.m.; Thursday–Friday, 8:00 a.m.–4:30 p.m.

*Closed* Saturday, Sunday and daily between 11:15 a.m. and 12:15 p.m.

Student Health Services strives to promote a high standard of health among all Temple University students through programs in preventive medicine and health education, in addition to diagnosis and treatment of injury and illness. Care providers include doctors, nurse practitioners and nurses. Services offered at the Main and Health Sciences Center campuses include basic medical care, an immunization/allergy injection clinic, family planning services, and a self-care center. Other services offered on Main Campus include nutritional consultation and HIV testing.

## Tuttleman Counseling Services

<https://counseling.temple.edu/>

1700 N. Broad Street, Second Floor

Philadelphia, PA 19121

215-204-7276

Open Monday–Friday, 8:00 a.m.–5:00 p.m.

Appointments are required except in emergency situations when immediate care is required.

Tuttleman Counseling Services (TCS) is a comprehensive provider of mental health services to Temple's student population. Services are free and confidential for all registered students. Our mission is to support and enhance the psychological functioning of our students and thereby support the academic mission of the University. It is recognized that our students are dealing with a variety of major life issues as they pursue their education, including affiliation, career choices, identity formation, relationships, and separation and individuation. In addition, some students come to us with prior mental health histories and medication needs.

TCS is first and foremost a provider of individual and group counseling services, although couple and family counseling are available at the student's request. This foundation provides students with support and guidance for a wide variety of problems, from adjustment issues and transitory difficulties to more serious psychological problems and even severe mental illness. Whenever possible, we seek to help students avoid or reduce self-harm that may stem from making poor choices. TCS provides services in the following areas:

- Individual Therapy: <https://counseling.temple.edu/individual>
- Psychiatric Services: <https://counseling.temple.edu/psychiatric-services>
- Resiliency Resource Center: <https://counseling.temple.edu/resiliency-resource-center>

TCS also has specialized counselors who provide comprehensive services to students concerned with alcohol/substance use and/or other addictive behaviors; engage in crisis intervention, case management, counseling and advocacy work for Temple students who have experienced sexual assault, partner violence, childhood sexual abuse, sexual harassment and/or stalking; and offer specialized experience and interest in treating disordered eating and body image concern.

## Wellness Resource Center

<https://wellness.temple.edu/>  
201 Howard Gittis Student Center  
1755 N. 13th Street  
Philadelphia, PA 19122  
TUWellness@temple.edu  
215-204-8436

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

The Wellness Resource Center is the on-campus health education and prevention office. Staffed by master's- and doctoral-level health professionals and supported by peer health educators, the Wellness Resource Center is committed to providing comprehensive wellness resources and services that empower Temple University students to make informed, healthier choices and achieve academic success. Center staff also work with faculty, staff and departments in training and consultation capacities to support them in addressing student health needs and concerns. The Wellness Resource Center's multifaceted model helps to create a collective consciousness of wellness on Temple's campus with the hope of producing students who are not only well-educated but also healthy. Training, consultation and programs on a variety of topics are offered, including alcohol and sex; alcohol and substance abuse; body image and nutrition; diversity; healthy relationships; HIV; LGBTQIA+; mental health; safer sex; self-esteem; sexual assault, rape and dating violence; sexuality: orientation, gender and identity; sexually transmitted infections; and stress/time management.

The Wellness Resource Center provides a safe space for students to receive free, anonymous or confidential health information in a supportive environment. Students are engaged in a variety of ways, including campus-wide wellness events, condom sales, course instruction, health programming, health-related referrals, HIV testing, individual health education sessions, peer education, and promotion of a healthier campus environment.

The Wellness Resource Center also offers students opportunities to get involved as peer educators and interns. These students receive comprehensive wellness training, preparing them to support campus-wide health and wellness initiatives. Students can receive academic credit for their work with the Wellness Resource Center. A limited number of paid positions are available to students who successfully complete SBS 2304 HEART Peer Educator Training (3 s.h.).

## Student Success Center

<https://studentsuccess.temple.edu/>  
230 Charles Library  
1900 N. 13th Street  
Philadelphia, PA 19122  
ssc@temple.edu  
215-204-0702

Open Monday–Thursday, 8:30 a.m.–8:30p.m.; Friday, 8:30 a.m.–4:30p.m.; Saturday, 10:00 a.m.–4:00 p.m.

The Student Success Center (SSC) offers a suite of services that are designed to meet the particular needs of graduate students. These services include both writing and research retreats, as well as writing and research groups, which provide support for students working on dissertations and theses. Also offered is the PhD Colloquium, a semester-long workshop focusing on writing articles for publication.

Graduate students may also utilize the following services and programs:

**Academic Coaching** is an appointment-based service that helps students develop effective learning habits and strategies, including skills related to studying, test taking, time management and more. Academic coaches meet one-on-one with students to help them hone specific skills related to the students' individual academic goals.

**Language Tutoring** provides assistance that aids students in achieving fluency in more than one language. This program gives students who are learning English an opportunity to meet one-on-one with a proficient speaker who can help them practice listening, speaking and reading comprehension, and who serves as a mentor related to issues of intercultural communication.

**The Writing Center** offers tutoring services that help graduate students develop as writers. Writing tutors work collaboratively with students on many aspects of their writing, including organization, argument, editing sentences for clarity and grammar, incorporating outside sources, and citation.

The SSC maintains an interactive website. Students can use the website to access online tutoring, to make appointments for services, and to access academic support resources, including videos and downloadable handouts.