Graduate Student Services

Numerous resources are available to graduate students at Temple University to enhance their educational and personal experiences. Chief among these are:

- Career Center
- Disability Resources and Services
- Military and Veteran Services Center
- Student Health and Wellness
- Student Success Center

Career Center
https://www.temple.edu/provost/careercenter/
220 Mitten Hall
1913 N. Broad Street
Philadelphia, PA 19122
careercenter@temple.edu
215-204-7981
Fax: 215-204-4462

Open Monday–Friday, 8:30 a.m.–5:00 p.m.
Drop in to meet with a career coach for 15 minutes: Monday–Friday, 11:00 a.m.–3:00 p.m.
Schedule an appointment for an extended 30-minute session.

The Career Center at Temple University is a central resource that empowers students and alumni through comprehensive career development services. Every Temple graduate student can own her/his future through both in-person and online career services. Expert advice on preparing a resume, writing a cover letter, and networking is available. Graduate students can also meet with career coaches to receive the tools and guidance to explore their career options, build their professional brand, gain experience, and make their path for life-long career success. In addition, students can access a variety of online career resources such as a list of career services offerings in select schools and colleges, as found at https://www.temple.edu/provost/careercenter/resources/online.html.

Disability Resources and Services
https://disabilityresources.temple.edu/
100 Ritter Hall Annex
1301 Cecil B. Moore Avenue
Philadelphia, PA 19122
drs@temple.edu
215-204-1280
TTY: 215-204-1786
Fax: 215-204-6794

Open Monday–Friday, 8:30 a.m.–5:00p.m.
Appointments should be made in advance with a staff member.

Temple University is committed to the full inclusion of students with a disability in all programs and services. The goal is to build a learning community wherein people with diverse abilities are valued and included in all facets of life at the University.

Disability Resources and Services (DRS), a free and confidential service, facilitates access and accommodations on an individualized basis and provides opportunities for students with a disability to grow and develop. Students who connect with DRS include those with physical, visual, hearing, and speech disabilities; health, mental health, and autism spectrum conditions; attention deficits; brain injuries; and learning disabilities. Many student veterans, student athletes, honors students, and international students who have a disability connect with DRS.

Dedicated, knowledgeable DRS staff meet with graduate students to determine eligibility for accommodations and discuss strategies for educational success. DRS develops programs and workshops to support student retention and provides training and awareness about access and inclusion to the entire University community.

All graduate students in need of such services should contact DRS on Main Campus to register, although services are available at all Temple University campuses. Each campus has an identified DRS liaison to aid the graduate student in accessing these services:
Graduate Student Services

- Academic accommodations, including:
  - Alternate format materials
  - Note-taking support
  - Sign language interpreters and CART services
  - Testing accommodations
- Accessible housing
- Assistive technology
- Career development
- Intake assessment
- Mentoring and leadership development opportunities
- Scholarships

Military and Veteran Services Center
https://www.temple.edu/veterans/about/
601 Conwell Hall
1801 N. Broad Street
Philadelphia, PA 19122
mvsc@temple.edu
215-204-VETS or 215-204-8387

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

Note: GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by the VA is available at the official U.S. government website at https://www.benefits.va.gov/gibill/.

Temple University is committed to assisting veterans, military students, and their dependents with making a smooth transition from the military to student life. To assist with this transition, the Military and Veteran Services Center works with various departments to plan and implement educational and social programs to help veteran students succeed at Temple University. Temple is recognized for its support of U.S. military veterans and active duty service members in their pursuit of a college education. Designated by U.S. News & World Report as one of the nation’s “Best Colleges for Veterans” and ranked in the top 20% of Military Friendly® Schools by G.I. Jobs Magazine since 2010, Temple University, a proud participant of the Yellow Ribbon Program, provides access to excellence and opportunities for success for military service members and veterans who are admitted to and/or enrolled at Temple. Each school and college, as well as all the key student services departments that provide direct service to veterans, has a designated veteran point-of-contact person to help assist students as well as a veteran academic advisor.

Newly admitted or currently enrolled students seeking to use their veteran education benefits toward tuition and fees for the first time should begin by contacting the VA at 1-888-442-4551 or visiting VA.GOV for eligibility information.

Prior to enrolling at Temple University, students using tuition assistance should discuss the educational plan with their Educational Services Officer (ESO) or the counselor within the military service.

Priority Registration (PA Act 46)
Pennsylvania Act 46 of 2014 requires public institutions of higher education in Pennsylvania to provide veteran students, as defined in the Act, with preference in course scheduling. Active duty U.S. service members and veterans are eligible to register on the first day of registration, regardless of the number of earned credits.

Non-compliance may be reported to the Pennsylvania Department of Education by submitting the Higher Education Student Complaint form.

Residency Status (PA Act 11)
Under Chapters 30, 31, 33, and 35 and Sections 1606 and 1607, Pennsylvania Act 11 of 2015 mandates Temple University to charge the in-state tuition rate to out-of-state students living in Pennsylvania and using their GI Bill® benefits. Eligible students have their student account adjusted to reflect the in-state tuition rate. Temple also reviews the financial aid package and makes any necessary adjustments based on the in-state tuition rate.

Veteran Education Benefit Certification Process
Service members and veterans may enroll as full-time or part-time students, although education benefits are based on enrollment status. For newly admitted students or those using their education benefits for the first time, please follow these steps to declare benefit use via GIBenefits in TUportal:

1. Obtain the Certificate of Eligibility* or eBenefits summary (one-time only)
2. Access GIBenefits in TUportal
3. Submit service member/dependent information (one-time only)
4. Register for courses
5. Declare to use your benefits for the registered term
6. Upload your Certificate of Eligibility* or eBenefits information (one-time only)

* In lieu of the Certificate of Eligibility, Form VA-1905 is sent to Temple University’s Office of the University Registrar by the VA counselor for students receiving Chapter 31/Vocational Rehabilitation benefits.

**Student Health and Wellness**

**Student Health Fee**
As part of the University Services Fee, all students are charged each term during the academic year to help subsidize the basic diagnostic and treatment services provided by healthcare providers at three campuses. Some services are not covered by the Student Health Fee, including, for example, dispensed medications, orthopedic supplies, and immunizations. Extensive laboratory testing is available at Main Campus, but only office laboratory tests are performed at the Ambler and Health Sciences Center campuses.

**Student Health Services**
https://www.temple.edu/studenthealth/
1700 N. Broad Street, Fourth Floor
Philadelphia, PA 19121
215-204-7500
Fax: 215-204-4660

Open Monday–Tuesday, 8:30 a.m.–5:00 p.m.; Wednesday, 10:00 a.m.–5:00 p.m.; Thursday–Friday, 8:30 a.m.–5:00 p.m.

Student Health Services strives to promote a high standard of health among all Temple University students through programs in preventive medicine and health education, in addition to diagnosis and treatment of injury and illness. Care providers include doctors, nurse practitioners, and nurses. Services offered at the Main, Ambler, and Health Sciences Center campuses include basic medical care, an immunization/allergy injection clinic, family planning services, and a self-care center. Other services offered on Main Campus include nutritional consultation and HIV testing.

**Tuttleman Counseling Services**
https://counseling.temple.edu/
1700 N. Broad Street, Second Floor
Philadelphia, PA 19121
215-204-7276
Fax: 215-204-5419

Open Monday–Friday, 8:00 a.m.–5:00 p.m.
Walk-In Clinic Hours: Monday–Friday, 10:00 a.m.–1:30 p.m.
Appointments are required except in emergency situations when immediate care is required.

Tuttleman Counseling Services (TCS) is a comprehensive provider of mental health services to Temple’s student population. Services are free and confidential for all registered students. Our mission is to support and enhance the psychological functioning of our students and thereby support the academic mission of the University. It is recognized that our students are dealing with a variety of major life issues as they pursue their education, including affiliation, career choices, identity formation, relationships, and separation and individuation. In addition, some students come to us with prior mental health histories and medication needs.

TCS is first and foremost a provider of individual and group counseling services, although couple and family counseling are available at the student’s request. This foundation provides students with support and guidance for a wide variety of problems, from adjustment issues and transitory difficulties to more serious psychological problems and even severe mental illness. Whenever possible, we seek to help students avoid or reduce self-harm that may stem from making poor choices. TCS provides services in the following areas:

**Psychological Services** is staffed by licensed psychologists who provide brief individual, couple, and group counseling, as well as referral, consultation, and educational workshops. Some common issues that are addressed, either individually or in groups, include academic performance; anxiety, depression, or stress; career decisions; eating disorders; family problems; LGBTQIA+ issues; loss and/or grief; procrastination; racism; relationship problems; sexism; sexuality and sexually transmitted diseases; shyness; and vocational counseling. The Psychological Services staff also assists students in locating resources and other services available on campus or in the city that are specific to their needs.

**Psychiatric Services** is committed to caring for the mental health needs of Temple University students by providing psychiatric evaluations, medication consultations, and short-term individual psychotherapy. The psychiatrist also responds to referrals from other TCS units and serves as a liaison to the Health Sciences Center. Students are seen by appointment, except in emergency situations when immediate care is required.

**CASA (Campus Alcohol and Substance Awareness)** is a comprehensive program focusing on all aspects of alcohol and other drug use and abuse. The CASA program is staffed by counselors who work with students individually and in groups.
SACE (Sexual Assault Counseling and Education) staff provide crisis intervention, individual counseling, survivor advocacy, and groups for survivors of assault, child sexual abuse, domestic violence, and sexual harassment.

**Wellness Resource Center**

https://wellness.temple.edu/
201 Howard Gittis Student Center
1755 N. 13th Street
Philadelphia, PA 19122
tuheart@temple.edu
215-204-8436
Fax: 215-204-9710

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

The Wellness Resource Center is the on-campus health education and prevention office. Staffed by master’s- and doctoral-level health professionals and supported by peer health educators, the Wellness Resource Center is committed to providing comprehensive wellness resources and services that empower Temple University students to make informed, healthier choices and achieve academic success. Center staff also work with faculty, staff, and departments in training and consultation capacities to support them in addressing student health needs and concerns. The Wellness Resource Center's multifaceted model helps to create a collective consciousness of wellness on Temple's campus with the hope of producing students who are not only well-educated but also healthy. Training, consultation, and programs on a variety of topics are offered, including alcohol and sex; alcohol and substance abuse; body image and nutrition; diversity; healthy relationships; HIV; LGBTQIA+; mental health; safer sex; self-esteem; sexual assault, rape, and dating violence; sexuality: orientation, gender, and identity; sexually transmitted infections; and stress/time management.

The Wellness Resource Center provides a safe space for students to receive free, anonymous, or confidential health information in a supportive environment. Students are engaged in a variety of ways, including campus-wide wellness events, condom sales, course instruction, health programming, health-related referrals, HIV testing, individual health education sessions, peer education, and promotion of a healthier campus environment.

The Wellness Resource Center also offers students opportunities to get involved as peer educators and interns. These students receive comprehensive wellness training, preparing them to support campus-wide health and wellness initiatives. Students can receive academic credit for their work with the Wellness Resource Center. A limited number of paid positions are available to students who successfully complete SBS 2304 HEART Peer Educator Training (3 s.h.).

**STUDENT SUCCESS CENTER**

https://studentsuccess.temple.edu/
Charles Library, Rooms 230 and 340
1900 N. 13th Street
Philadelphia, PA 19122
ssc@temple.edu
215-204-0702

Open Monday–Thursday, 8:30 a.m.–8:30 p.m.; Friday, 8:30 a.m.–4:30 p.m.; Saturday, 10:00 a.m.–4:00 p.m.

The Student Success Center (SSC) offers a suite of services that are designed to meet the particular needs of graduate students. These services include both writing and research retreats, as well as writing and research groups, which provide support for students working on dissertations and theses. Also offered is the Ph.D. Colloquium, which is a semester-long, biweekly speaker series for students who want support in writing the dissertation, applying for grants and fellowships, and preparing for the academic and non-academic job markets.

Graduate students may also utilize the following services and programs:

**Academic Coaching** is an appointment-based service that helps students develop effective learning habits and strategies, including skills related to studying, test taking, time management, and more. Academic coaches meet one-on-one with students to help them hone specific skills related to the students' individual academic goals.

**Conversation Partners** provides assistance that aids students in achieving fluency in more than one language. This program gives students who are learning English an opportunity to meet one-on-one with a proficient speaker who can help them practice listening, speaking, and reading comprehension, and who serves as a mentor related to issues of intercultural communication. This service is available by appointment or on a walk-in basis.

**The Writing Center** offers tutoring services that help graduate students develop as writers. Writing tutors work collaboratively with students on many aspects of their writing, including organization, argument, editing sentences for clarity and grammar, incorporating outside sources, and citation. Tutoring is offered in person, by appointment, on a walk-in basis, and online.
The SSC maintains an interactive website. Students can use the website to access online tutoring, to make appointments for services, and to access academic support resources, including videos and downloadable handouts.