

# Graduate Student Services

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Numerous resources are available to graduate students at Temple University to enhance their educational and personal experiences. Chief among these are:

- Career Center
- Disability Resources and Services
- Military and Veteran Services Center
- Student Health and Wellness

## Career Center

[www.temple.edu/provost/careercenter/](http://www.temple.edu/provost/careercenter/)

220 Mitten Hall

1913 N. Broad Street

Philadelphia, PA 19122

[careercenter@temple.edu](mailto:careercenter@temple.edu)

215-204-7981

Fax: 215-204-4462

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

Drop in to meet with a career coach for 15 minutes: Monday–Friday, 11:00 a.m.–3:00 p.m.

Schedule an appointment for an extended 30-minute session.

The Career Center at Temple University is a central resource that empowers students and alumni through comprehensive career development services. Every Temple graduate student can own her/his future through both in-person and online career services. Expert advice on preparing a resume, writing a cover letter, and networking is available. Graduate students can also meet with career coaches to receive the tools and guidance to explore their career options, build their professional brand, gain experience, and make their path for life-long career success. In addition, students can access a variety of online career resources such as a list of career services offerings in select schools and colleges, as found at [www.temple.edu/provost/careercenter/resources/online.html](http://www.temple.edu/provost/careercenter/resources/online.html).

## Disability Resources and Services

[disabilityresources.temple.edu](http://disabilityresources.temple.edu)

100 Ritter Hall Annex

1301 Cecil B. Moore Avenue

Philadelphia, PA 19122

[drs@temple.edu](mailto:drs@temple.edu)

215-204-1280

TTY: 215-204-1786

Fax: 215-204-6794

Open Monday–Friday, 8:30 a.m.–5:00p.m.

Appointments should be made in advance with a staff member.

Temple University is committed to the full inclusion of students with a disability in all programs and services. The goal is to build a learning community wherein people with diverse abilities are valued and included in all facets of life at the University.

Disability Resources and Services (DRS), a free and confidential service, facilitates access and accommodations on an individualized basis and provides opportunities for students with a disability to grow and develop. Students who connect with DRS include those with physical, visual, hearing, and speech disabilities; health, mental health, and autism spectrum conditions; attention deficits; brain injuries; and learning disabilities. Many student veterans, student athletes, honors students, and international students who have a disability connect with DRS.

Dedicated, knowledgeable DRS staff meet with graduate students to determine eligibility for accommodations and discuss strategies for educational success. DRS develops programs and workshops to support student retention and provides training and awareness about access and inclusion to the entire University community.

All graduate students in need of such services should contact DRS on Main Campus to register, although services are available at all Temple University campuses. Each campus has an identified DRS liaison to aid the graduate student in accessing these services:

- Academic accommodations, including:
  - Alternate format materials
  - Note-taking support

- Sign language interpreters and CART services
- Testing accommodations
- Accessible housing
- Assistive technology
- Career development
- Intake assessment
- Mentoring and leadership development opportunities
- Scholarships

## Military and Veteran Services Center

www.temple.edu/veterans  
601 Conwell Hall  
1801 N. Broad Street  
Philadelphia, PA 19122  
tuvets@temple.edu  
215-204-VETS or 215-204-6130

Open Monday–Friday, 8:30 a.m.–5:00p.m.

Temple University is committed to assisting veterans, military students, and their dependents with making a smooth transition from the military to student life. To assist with this transition, the Military and Veteran Services Center works with various departments to plan and implement educational and social programs to help veteran students succeed at Temple University. Temple is recognized for its support of U.S. military veterans and active duty service members in their pursuit of a college education. Designated by *U.S. News & World Report* as one of the nation's "Best Colleges for Veterans" and ranked in the top 20% of Military Friendly® Schools by *G.I. Jobs Magazine* since 2010, Temple University, a proud participant of the Yellow Ribbon Program, provides access to excellence and opportunities for success for military service members and veterans who are admitted to and/or enrolled at Temple. Each school and college, as well as all the key student services departments that provide direct service to veterans, has a designated veteran point-of-contact person to help assist students as well as a veteran academic advisor.

## PA Act 46

Pennsylvania Act 46 of 2014 requires public institutions of higher education in Pennsylvania to provide veteran students, as defined in the Act, with preference in course scheduling. Non-compliance may be reported to the Pennsylvania Department of Education by submitting the Higher Education Student Complaint form found at [www.education.pa.gov/](http://www.education.pa.gov/) (<http://www.education.pa.gov/>).

## PA Act 11

Under Chapters 30, 31, 33, and 35 and Sections 1606 and 1607, Pennsylvania Act 11, which became law on July 1, 2015, mandates Temple University to charge the in-state tuition rate to out-of-state students living in Pennsylvania and using their GI Bill benefits. Eligible students have their student account adjusted to reflect the in-state tuition rate. Temple also reviews the financial aid package and makes any necessary adjustments based on the in-state tuition rate.

## Veterans Certification Process

Veterans may enroll as full-time or part-time students, but benefits are based on enrollment status. To access your benefits, you must complete the following steps *before* the beginning of the first academic term in which you are enrolled at Temple University:

- Write your TUID on the front of your Certificate of Eligibility. To obtain a Certificate of Eligibility, visit [www.benefits.va.gov/gibill/](http://www.benefits.va.gov/gibill/) (<http://www.benefits.va.gov/gibill/>) and click on the "Apply for Benefits" tab or call 1-888-GI-Bill1.
- Upload the Certificate of Eligibility and/or other documents in the Veterans Benefit Declaration link in the Registrar's Channel on TUportal.
- If you are receiving Chapter 35 DEA benefits, you must also write the social security number of the parent who transferred benefits.

**NOTE: Not submitting your Certificate of Eligibility in advance can negatively affect the timely and accurate processing of your program benefit payments.**

To use your GI Bill benefits for a term, you must be registered for classes. Click on the Veterans Benefit Declaration link in the Registrar's Channel on TUportal. Then select the term, choose "yes" under process benefits, provide your credit hours, and click "save declaration." This process notifies the certifying official that you are ready to have your benefits processed for that term.

If you do not want to use your GI Bill benefits for the term, go to the Veterans Benefit Declaration link, select the term, choose "no" under process benefits, and click "save declaration."

The Veterans Coordinator in the Office of the University Registrar is available to answer questions concerning VA benefits at 215-204-7378 or [OurVeterans@temple.edu](mailto:OurVeterans@temple.edu). For more information on VA benefits, go to [www.benefits.va.gov/gibill/](http://www.benefits.va.gov/gibill/) (<http://www.benefits.va.gov/gibill/>).

## Student Health and Wellness

### Student Health Fee

As part of the University Services Fee, all students are charged each term during the academic year to help subsidize the basic diagnostic and treatment services provided by health care providers at four campuses. Some services are not covered by the Student Health Fee, including, for example, dispensed medications, orthopedic supplies, and immunizations. Extensive laboratory testing is available at Main Campus, but only office laboratory tests are performed at the Ambler and Health Sciences Center campuses.

### Student Health Services

[www.temple.edu/studenthealth](http://www.temple.edu/studenthealth)  
1700 N. Broad Street, Fourth Floor  
Philadelphia, PA 19121  
215-204-7500  
Fax: 215-204-4660

Open Monday, 8:30 a.m.–5:00 p.m.; Tuesday, 8:30 a.m.–7:30 p.m.; Wednesday, 10:00 a.m.–7:30 p.m.; Thursday–Friday, 8:30 a.m.–5:00 p.m.; Saturday, 10:00 a.m.–2:00 p.m.

Student Health Services strives to promote a high standard of health among all Temple University students through programs in preventive medicine and health education, in addition to diagnosis and treatment of injury and illness. Care providers include doctors, nurse practitioners, and nurses. Services offered at the Main, Ambler, and Health Sciences Center campuses include basic medical care, an immunization/allergy injection clinic, family planning services, and a self-care center. Other services offered at Main Campus include nutritional consultation and HIV testing.

### Tuttleman Counseling Services

[counseling.temple.edu/](http://counseling.temple.edu/)  
1700 N. Broad Street, Second Floor  
Philadelphia, PA 19121  
215-204-7276  
Fax: 215-204-5419

Open Fall and Spring: Monday, 8:30 a.m.–5:00 p.m.; Tuesday–Wednesday, 8:30 a.m.–8:00 p.m.; Thursday–Friday, 8:30 a.m.–5:00 p.m.; Saturday, 9:00 a.m.–1:00 p.m.

Open Summer: Monday–Friday, 8:30 a.m.–5:00 p.m.

Walk-In Clinic Hours: Monday–Tuesday, 10:00 a.m.–1:30 p.m.; Wednesday, 9:00 a.m.–12 noon; Thursday–Friday, 10:00 a.m.–1:30 p.m.; Saturday (Fall and Spring only), 9:00 a.m.–12 noon

Tuttleman Counseling Services (TCS) is a comprehensive provider of mental health services to Temple's student population. Services are free and confidential for all registered students. Our mission is to support and enhance the psychological functioning of our students and thereby support the academic mission of the University. It is recognized that our students are dealing with a variety of major life issues as they pursue their education, including affiliation, career choices, identity formation, relationships, and separation and individuation. In addition, some students come to us with prior mental health histories and medication needs.

TCS is first and foremost a provider of individual and group counseling services, although couple and family counseling are available at the student's request. This foundation provides students with support and guidance for a wide variety of problems, from adjustment issues and transitory difficulties to more serious psychological problems and even severe mental illness. Whenever possible, we seek to help students avoid or reduce self-harm that may stem from making poor choices. TCS provides services in the following areas:

**Psychological Services** is staffed by licensed psychologists who provide brief individual, couple, and group counseling, as well as referral, consultation, and educational workshops. Some common issues that are addressed, either individually or in groups, include academic performance; anxiety, depression, or stress; career decisions; eating disorders; family problems; LGBTQIA issues; loss and/or grief; procrastination; racism; relationship problems; sexism; sexuality and sexually-transmitted diseases; shyness; and vocational counseling. The Psychological Services staff also assists students in locating resources and other services available on campus or in the city that are specific to their needs.

**Psychiatric Services** is committed to caring for the mental health needs of Temple University students by providing psychiatric evaluations, medication consultations, and short-term individual psychotherapy. The psychiatrist also responds to referrals from other TCS units and serves as a liaison to the Health Sciences Center. Students are seen by appointment, except in emergency situations when immediate care is required.

**CASA (Campus Alcohol and Substance Awareness)** is a comprehensive program focusing on all aspects of alcohol and other drug use and abuse. The CASA program is staffed by counselors who work with students individually and in groups.

**SACE (Sexual Assault Counseling and Education)** staff provide crisis intervention, individual counseling, survivor advocacy, and groups for survivors of assault, child sexual abuse, domestic violence, and sexual harassment.

## Wellness Resource Center

wellness.temple.edu/  
Mitten Hall, Lower Level  
1913 N. Broad Street  
Philadelphia, PA 19122  
tuheart@temple.edu  
215-204-8436  
Fax: 215-204-9710

Open Monday–Friday, 8:30 a.m.–5:00 p.m.

The Wellness Resource Center is the on-campus health education and prevention office. Staffed by master's- and doctoral-level health professionals and supported by peer health educators, the Wellness Resource Center is committed to providing comprehensive wellness resources and services that empower Temple University students to make informed, healthier choices and achieve academic success. Center staff also work with faculty, staff, and departments in training and consultation capacities to support them in addressing student health needs and concerns. The Wellness Resource Center's multifaceted model helps to create a collective consciousness of wellness on Temple's campus with the hope of producing students who are not only well-educated but also healthy. Training, consultation, and programs on a variety of topics are offered, including alcohol and sex; alcohol and substance abuse; body image and nutrition; diversity; healthy relationships; HIV; LGBTQIA; mental health; safer sex; self-esteem; sexual assault, rape, and dating violence; sexuality: orientation, gender, and identity; sexually transmitted infections; and stress/time management.

The Wellness Resource Center provides a safe space for students to receive free, anonymous, or confidential health information in a supportive environment. Students are engaged in a variety of ways, including campus-wide wellness events, condom sales, course instruction, health programming, health-related referrals, HIV testing, individual health education sessions, peer education, and promotion of a healthier campus environment.

The Wellness Resource Center also offers students opportunities to get involved as peer educators and interns. These students receive comprehensive wellness training, preparing them to support campus-wide health and wellness initiatives. Students can receive academic credit for their work with the Wellness Resource Center. A limited number of paid positions are available to students who successfully complete SBS 2304 HEART Peer Educator Training (3 s.h.).